

CAMPBELL COUNTY

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UTILITIES AND SERVICE AUTHORITY

20644 TIMBERLAKE ROAD, LYNCHBURG, VIRGINIA 24502

May 26th, 2026

Information Notice to:

Customers on or near Rt. 29/Wards Road Between Fox Ridge Lane and RBF Lane

Due to the VDOT road work, construction to reroute a section of water main along Route 29/Wards Road between Fox Ridge Lane to RBF Lane will take place at the end of May. This work will result in a temporary interruption of your water service starting Thursday, May 28th at 11 pm until Friday, May 29th at 6 am.

Because the service interruption may result in a pressure drop below 20 psi, we ask that during this time you *boil water for at least one minute before consuming.*

Boiled or bottled water should be used for drinking, beverage and food preparation, and making ice. Boiling kills bacteria and other organisms in the water. Boiling is the preferred method to assure that the tap water is safe to drink. Bring all tap water to a **rolling boil, let it boil for one (1) minute**, and let it cool before using water.

Please do this until Saturday, May 30th. You need to continue to boil your tap water until the results of bacteriological samples are received. The results of the tests are expected on May 30th and will be posted on the CCUSA website. If the results are *NOT* satisfactory, you will be given further instruction via the website notice.

If you have a medical condition that requires a continuous flow of water, such as dialysis, please contact CCUSA so we will be aware of your situation.

The construction may cause discolored water to appear shortly after the interruption. If you experience discolored water, please flush water through an outside hose bib or bathtub spigot for a few minutes, until the water clears. Do not flush through a faucet unless you remove the faucet's strainer first, because debris may clog the strainer. Please contact our office if the water does not clear after a few minutes of flushing.

The Authority thanks you in advance for your understanding and cooperation during this important upgrade project. Please contact our office should you have questions or need additional information.

Campbell County Utilities and Service Authority

Todd Asselborn
Utilities Engineer
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